



INFORMATION TECHNOLOGY EXPERTS, Inc.

# 8(a) SDB on GSA STARS

## Vision statement

We offer a vital part of our valued customers' IT business infrastructure by delivering world-class solutions with *trust* and *integrity*.

## Mission statement

The ITX team delivers *best-value* IT solutions, partnering with our customers to help achieve their goals. We provide quality products, solutions, and services – *on time, within budget*.

## Certifications

Microsoft Gold Partner



ORACLE  
Certified Solution Partner

Oracle Partner

SonicWall Gold Partner



ShoreTel VoIP



### Network Certifications

MCSE, MCSE+, MCP, CNE, ECNE, Master CNE, DELL

### Security Certifications

CISSP, SANS, Giac, Cisco, Checkpoint, SonicWALL, Fortinet

Program Management – PMI, PMP, ITIL

## Awards

- 2008 Top 10 Finalist, Asian Business Leadership Award  
*USPAACC & Wells Fargo Bank*
  - 2008 Winner, Best in Business Award, Small/Family Business of the Year  
*Fort Collins Coloradoan newspaper*
  - 2007 Inc. 5, 000 America's Fastest Growing Private Companies – #2511  
*Inc. Magazine*
  - 2007 Mercury 100 Fastest-Growing Private Companies - Ranked 15<sup>th</sup>  
*Northern Colorado Business Report*
  - 2006 Mai Tran & Bruce Hottman named **SBA-Colorado Small Business Persons of the Year**, Small Business Administration
  - 2006 ITX named **USDA's SDB Contractor of the Year**  
USDA
- Many more.....

## Programs & Contract Vehicles

The U.S. Small Business Administrations 8(a)  
Small Disadvantaged Business (SDB)  
Minority Business Enterprise (MBE)

8(a) STARS - GSA GWAC: GS-06F-0399Z



GSA Schedule 70: GS-35F-0453R

State of Colorado, City and County of Denver  
Disadvantaged Business Enterprise (DBE)



Regional Transportation District  
Small Disadvantaged Business Enterprise (SBE)

8(a) Denver Public Schools  
Small Disadvantaged Business Enterprise

Rocky Mountain Minority Supplier Council 8(a)  
Minority Business Enterprise (MBE)

## Sample Clients

- U.S. Department of Agriculture (USDA)
  - U.S. Forest Service
  - Office of the CIO (OCIO)
  - Natural Resources Conservation Service (NRCS)
  - Rocky Mountain Research Center
  - Farm Services Administration (FSA)
  - Cooperative State Research, Education, and Extension Service (CSREES)
  - Forest Health Technology Enterprise Team (FHTET)
  - Natural Resources Information Systems (NRIS)
  - Information Technology Services (ITS)
- DoE: Western Area Power Administration (WAPA)
- DoD: Maryland Army National Guard
- National Parks Service (NPS)
- City of Brighton, CO
- City of Wheat Ridge, CO
- Larimer County, CO
- Colorado State University



INFORMATION TECHNOLOGY EXPERTS, Inc. (ITX)

2120 S. College Avenue | Fort Collins, CO 80525  
p 970.282.7333  
f 970.282.3764  
www.itxfc.com

Mai Tran, President & CEO  
mtran@itxfc.com

970.282.7333

Bruce Hottman, Vice President  
bhottman@itxfc.com

970.282.7333

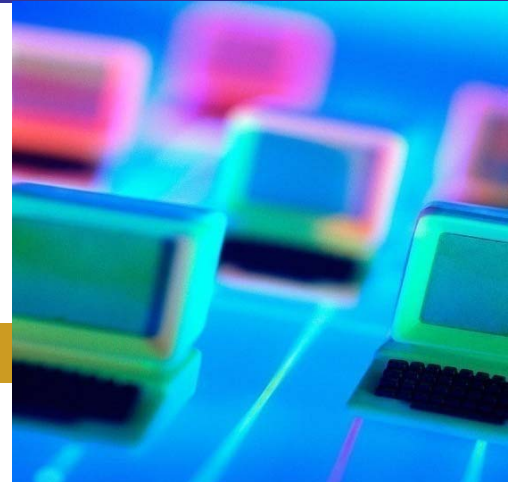


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*"ITX's performance under all the USDA contracts has been exemplary. The performance-based contracts have exceeded the minimum acceptable time and quality performance standards every year, thus receiving performance incentive awards. Their staff willingly accepts extremely difficult assignments and produce quality products. Their vision is to be customer-oriented and they have honored that vision."*

Ms. Debbie Sanders, Contracting Officer, USDA



## Functional Areas

### GSA 8(a) STARS – GWAC: GS-06F-0399Z

#### FA 1 NAICS 541511 Customer Computer Programming Services

Software Programming | Computer Software Support Services | Database Design  
Software Analysis, Design, Programming & Testing | Web Design

#### FA 2 NAICS 541512 Computer Systems Design Services

BPR | Cabling & Wiring | CAD/CAE/CAM Services | System Integration, Analysis & Design  
Hardware & Software Consulting Services | LAN/WAN | Network Design & Installation

#### FA 3 NAICS 541513 Computer Facilities Management Services

Computer Operations & Support | End User Support | Help Desk | Network Management  
Hardware & Software Maintenance | Facilities Management

#### FA 5 NAICS 541519 Other Computer Related Services

Disaster Recovery | Contingency Planning | IV & V | Documentation | IAS  
Software Installation | Virus Detection/Recovery



### GSA Schedule 70: GS-35F-0453R

#### SIN 132-51 – IT PROFESSIONAL SERVICES

D301 IT Facility O&M

D306 IT Systems Analysis Services

D307 Automated Information Systems Design  
and Integration Services

D308 Programming Services

D310 IT Backup and Security Services

D311 IT Data Conversion Services

D316 IT Network Management Services

D399 Other IT Services, NEC



Our team of certified experts can assist you with:

#### SYSTEM ADMINISTRATION

- Server Maintenance
- OS Migration
- Performance Analysis
- Backup & Recovery Services
- Patch & Upgrade Management
- User Account Management
- System Monitoring

#### DESKTOP SERVICES

- Help Desk
- PC/Peripheral Support & Maintenance
- End User Support
- Workflow Software Support
- PC Hardware Support/Troubleshooting

#### IT MANAGEMENT

- IT Planning/Preparation
- Resource Scheduling
- Peak Project Support
- Industry Analysis

#### NETWORK SUPPORT

- Network Design/Architecture
- Wireless LANs
- TCP/IP Troubleshooting
- Capacity Planning
- Bandwidth Analysis
- Communications / VoIP

#### VOIP / TELECOM

- Installs & set-up
- Network configuration
- ShoreTel partner



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